

Workstream	YaleNext Lead	Current Workstream Initiative
<b>Human Resources (HR)</b>	Nancy Creel-Gross	The Employee Service Center, which will go live this summer, will provide the Yale community with a central place to ask questions about and receive assistance with payroll, time and attendance, and benefits issues. Enhancements to systems and employee self-service are high on the list of HR initiatives.
<b>Finance</b>	John Mayes	The Finance team is reimagining accounting operations and processes to improve timeliness, transparency, reliability, and visibility of financial data.
<b>Research Enterprise (RE)</b>	Cynthia Kane	<p>Research Enterprise (RE) is focused on developing a detailed design of pre-award business processes and related compliance linkages, and implementing <i>InfoEd</i> proposal development and tracking.</p> <p>Additional initiatives addressing the research business processes are: budget development, award set-up, research assistance, pre-and-post award reporting, and enhancements to the Conflict of Interest process. The related technology will be integrated with the overall Research Enterprise solution.</p>
<b>Infrastructure Capabilities Enhancement Project (ICEP)</b>	Marc Ulan	The ICEP workstream will build a foundation of technical capabilities that will support the ongoing work efforts of the University.
<b>Technology Integration (TI)</b>	Brian Wolson	Technology Integration (TI) will develop and build a foundation of technical capabilities that will support the ongoing work efforts of Yale Next. TI is comprised of four initiatives including: ERP Redeployment Planning, Portal, BPM Workflow, and IT Methods.
<b>Service Delivery (SD)</b>	Rick Smith	Working with Technology Integration, SD is assessing the business requirements to meet the customer needs of the Faculty First Portal. They will also build a fully-functioning F&BO Contact Center to support University-wide functions.
<b>Change Management</b>	Karen Polhemus Bob Davis	Change Management will develop and execute a comprehensive change management strategy to engage the administrative staff and ensure that they are ready and able to achieve the goals of the <i>YaleNext</i> program.